

2007-08 Online Student Ticket Distribution

Below are detailed instructions for the 2007-2008 Online Student Ticket Distribution. Follow the instructions below to log into your student ticket account, request tickets and print tickets at home.

Logging into Your Account

- Open your web browser and go to www.tarheelblue.com
- Click the “Buy Tickets Online” link. You will be redirected to a new site entirely devoted to UNC Ticketing.
- Click “Student Tickets” in the middle right of your screen, or on the navigation bar on the far left.

If you have previously registered for tickets, use “Option 1” and enter your PID and the password you created last year, and click “Sign In”, to access your account. If you cannot remember your password, click on the “Forgot Password” link and enter the e-mail address you used to set up the account last year. Your password will be e-mailed to you. If this is your first year using the online ticketing system, use “Option 2” and click “Register.” Enter your PID number in the box and click “Register.” Enter your personal information and create a password unique to your account (Please refrain from using any special characters in your password such as, !@#%&^&* , as they may prevent you from gaining access to your account in the future). Click on “Next Step” at the bottom of the page. Double check your personal information, and if all information is correct, click “Yes” at the bottom of the page.

Requesting Student Tickets within the Lottery

Once logged into your student ticket account, you can register for the games you would like to attend. Registration will be available the last ten days of every month for the following months’ games (for example, the November 18th basketball game versus Iona sign up will begin Monday, October 22nd at 10:00 am and will end Wednesday, October 31st at 11:59 pm).

- To request tickets for a game, click on the name of the game.
- A preloaded default quantity of “1” will be in the request quantity box (this is the request, **NOT** the number of tickets), click “Add to Cart.” Next, enter the appropriate Word Verification characters and click “Continue.” By doing this you are telling the CAA you have interest in coming to the game.
- To request tickets for additional games, click on “Continue Shopping,” and repeat the same steps for each of the other games for which you wish to register.
- Once you have chosen all the games that you are interested in attending, click on “Check Out.”
- On the next page once again verify your e-mail address, check the box to agree with the “Terms and Conditions” and click “Submit.” There is no charge for Student Tickets.
- Be sure to fully complete the previous steps to ensure your request has been processed.
- Upon completion of your online order, you will receive an e-mail confirming your request. If you do not receive a confirmation email in your inbox, be sure to check you spam filter and junk mail folders first, and then contact the ticket office. The ticket office is open Monday through Friday between 8:00 am and 5:00 pm or you can email studenttickets@unca.unc.edu (Keep in mind this email address is only monitored during the day, so any email sent at night will be answered the next business day).

You will be notified via e-mail if you are or are not randomly selected from the lottery for a game that you requested. If you were randomly selected you will then receive another e-mail containing the tickets in a .pdf format no less than 48 hours prior to the game. If you were not selected you may still be able to gain admission through the stand by line on game day (see [Entry via Stand-By Line](#) below).

PLEASE REMEMBER-

- By going through this process, you are entered into the Student Ticket Lottery for each game.
- You will be notified via e-mail 8 to 9 days prior to the game if you have been randomly selected to obtain tickets to that game (see Distribution Timeline for actual dates and deadlines).
- The order that students request tickets has no bearing on who is randomly selected to receive tickets. There is no advantage to being the first, nor is there a disadvantage to being the last student to request tickets.
- **Entering the lottery process does NOT guarantee a ticket to any game.**
- As always, the Duke Men’s Basketball distribution is a Senior/Graduating Grad student priority distribution. Winners of this distribution will be awarded only 1 (one) ticket.

The policy will differ for games over the winter break. See [Winter Break Games](#) below.

Printing Tickets

After being notified via e-mail that you have been randomly selected to receive tickets through the distribution, you will receive a second e-mail containing the tickets in a .pdf format no less than 48 hours prior to the game. The second e-mail will contain a .pdf attachment containing the tickets. For **Football** you will receive one .pdf e-mail containing one ticket. For **Men’s Basketball** you will get only

one .pdf attachment with two pages for the two individual tickets (with the exception of the Duke distribution which is one .pdf containing one ticket). You must have a valid UNC OneCard for each ticket. Print and bring the attachment to the game, along with your Student UNC OneCard. **Please note student tickets are for full time UNC Students paying Athletic fees only.**

****To ensure you receive e-mails from the Ticket Office and the CAA, please include studenttickets@unca.unc.edu and webtickets@unca.unc.edu in your e-mail address book to allow e-mails to pass spam and junk mail filters.

Entry with Print at Home Tickets

This year all Student Seating is **GENERAL ADMISSION** and will be completely random. There will be no seat assignments on your tickets. Students will be assigned an entry phase in which to enter the Dean Smith Center. Students may enter after their assigned time but never before. **There is a no saving seats policy with general admission entry.** Students who wish to sit together must enter at the same time phase (See Group Seating below). The phase and time of entry, along with student seat locations will be printed on your .pdf ticket printout. Entry times are as follows:

Phase 1 - 2.5 hours prior to tip-off (500 Tickets)

Phase 2 - 2 hours prior to tip-off (750 Tickets)

Phase 3 - 1.5 hours prior to tip-off (750 Tickets)

Phase 4 - 1 hour prior to tip-off (1000 Tickets)

Phase 5 - 45 minutes prior to tip-off (1000 Tickets)

Phase 6 - 30 minutes prior to tip-off (1000 Tickets)

Phase 7 - 15 minutes prior to tip-off (1000 Tickets)

Students arriving at the Dean Smith Center before the designated entry block will wait in the Koury Natatorium seating gallery adjacent to Entry D (Student Entrance).

PLEASE NOTE- All unused tickets become VOID at the 16 minute timeout of the first half (four minutes into the game).

Students entering the Dean Smith Center while lower level and riser seating are still available will enter through one of two sets of doors at Entry D (Student Entrance). As students enter they will choose one of two bracelets (based on availability), one giving them access to riser seats or one giving them access to lower level seating.

Riser Seating will be on a first come, first serve basis. If you would like Riser seating and it is still available at the time of your designated phase entry, you will receive a bracelet as you enter the Dean Smith Center that will grant you admission into the Riser Section.

Group Seating can be acquired by students with valid tickets and UNC OneCards entering the Dean Smith Center at the same time. Students wishing to sit with in group or with friends will all have to enter at the same designated time phase. **There will be no saving seats.** The group will be permitted to enter at the designated time of the highest phase of all the group members (example: Student A is assigned Phase 1 and Student B is assigned Phase 3, Student A can go in at the designated time of Phase 3 with Student B, but Student B cannot enter with Student A at the designate time for Phase 1).

Entry via Stand-By Line

If you are not randomly selected to receive tickets in the student lottery, you will have a second opportunity to gain admission to the games. On the day of the game, starting 2.5 hours prior to tip-off, students who did not randomly win tickets through the distribution lottery, may check in and be given a numbered bracelet at the Stand-by line entrance at the Koury Natatorium seating gallery, adjacent to Entry D (Student Entrance). Students with bracelets must line up for line check 30 minutes prior to tip-off in the Koury Natatorium seating gallery by the number on their bracelet. Bracelets allow students to acquire tickets that are unused starting at the 16 minute timeout in the first half (4 minutes into the game). At this point all unused tickets obtained through the online lottery become invalid. Receiving a bracelet does not guarantee admission to the game. Admission will be based strictly on availability and students will be required to show their valid UNC OneCard to gain entry (**NO EXCEPTIONS**).

Winter Break Games

Games to be held over the winter break will be slightly different than the games held during the academic year. Tickets will be available at the UNC Athletic Ticket office starting 6 hours prior to tip-off on a first-come first-served basis. Tickets will be based solely on availability. All seats for games over the Winter Break are General Admission. Students will be allowed to enter the Dean Smith center through Entry D starting an hour and a half before tip-off. Games over the winter Break are as follows:

12-19-07

Nicholls State

12-30-07

Valparaiso

12-22-07

UC Santa Barbara

1-02-08

Kent State

12-27-07

Nevada

Football vs. South Carolina

The University of South Carolina football game will require a student distribution. Sign up for the football game versus the University of South Carolina will begin on Monday September 24th at 10:00 am. All seating will be general admission within the student section of Kenan Stadium. See timeline for deadline information. Students winning the lottery will be awarded 1 ticket (this is different from the Men's Basketball Distribution).

****To ensure you receive e-mails from the Ticket Office and the CAA, please include studenttickets@uncaa.unc.edu and webtickets@uncaa.unc.edu in your e-mail address book to allow e-mails to pass spam and junk mail filters.

2007 Football Student Distribution Timeline

Opponent	Game Date	Sign Up Start Date	Sign Up Deadline	Winner/Loser Email	Tickets Emailed
South Carolina	10/13/07	9/24/2007 @ 10:00 am	9/30/07	10/5/07	10/10/07

*BLOCK SEATING POLICY- Student groups are able to request a Student Block of tickets for home football games in Kenan Stadium. Blocks are available for groups of 25-100. Groups larger than 100 must be broken into more than one group. All student block seating requests must be emailed to the Ticket Office, studenttickets@uncaa.unc.edu, the Monday prior to the game by 5pm (with the exception of the South Carolina game. The South Carolina block e-mail must be received before 5pm on Monday Sept. 24th, 2007). The group list must be in Excel format with names in one column and PID's of all the students within the block in another. If you are purchasing additional tickets, include the number you would like to purchase. If your block is randomly chosen, one form of payment (Cash, Check, Mastercard, American Express or Visa) will be expected when you pick-up your tickets.

*STUDENT GUEST TICKETS-Available the Monday prior to each game between 8am and 5pm at the Dean E. Smith Center Box Office. Students are able to purchase two (2) tickets with a valid UNC One Card. All Student Guest Tickets are based upon availability.

2007-2008 Men's Basketball Student Distribution Timeline

Opponent	Game Date	Sign up Start Date	Sign Up Deadline	Winner/Loser Email	Tickets Emailed
Iona	11/18/07	10/22/2007 @ 10:00 am	10/31/07	11/10/07	11/16/07
S. Carolina State	11/20/07	10/22/2007 @ 10:00 am	10/31/07	11/12/07	11/18/07
Nicholls State	12/19/07	WINTER BREAK	WINTER BREAK	WINTER BREAK	WINTER BREAK
UC Santa Barbara	12/22/07	WINTER BREAK	WINTER BREAK	WINTER BREAK	WINTER BREAK
Nevada	12/27/07	WINTER BREAK	WINTER BREAK	WINTER BREAK	WINTER BREAK
Valparaiso	12/30/07	WINTER BREAK	WINTER BREAK	WINTER BREAK	WINTER BREAK
Kent State	1/2/08	WINTER BREAK	WINTER BREAK	WINTER BREAK	WINTER BREAK
UNC Asheville	1/9/08	12/22/2007 @ 10:00 am	12/31/07	1/1/08	1/7/07
NC State	1/12/08	12/22/2007 @ 10:00 am	12/31/07	1/4/08	1/10/08
Maryland	1/19/08	12/22/2007 @ 10:00 am	12/31/07	1/11/08	1/17/08
Boston College	1/31/08	12/22/2007 @ 10:00 am	12/31/07	1/23/08	1/29/08
Duke	2/6/08	1/9/2008 @ 10:00 am	1/18/08	1/29/08	2/4/08
Clemson	2/10/08	1/22/2008 @ 10:00 am	1/31/08	2/2/08	2/8/08
Virginia Tech.	2/16/08	1/22/2008 @ 10:00 am	1/31/08	2/8/08	2/14/08
Wake Forest	2/24/08	1/22/2008 @ 10:00 am	1/31/08	2/16/08	2/22/08
Florida State	3/4/08	1/22/2008 @ 10:00 am	1/31/08	2/24/08	3/2/08

*Sign up for the first group of games for the 2007-08 Men's Basketball Season will begin October 22nd, 2007 at 10:00 am. There is no advantage to being the first person to sign up, or disadvantage to being the last.

*Exhibition games will not require student tickets. Admittance will be granted with a valid UNC OneCard at Entry D at the Dean E. Smith Center.